



Consultant (Architect)

Join the system support team of a large scale, mission critical information technology system of a public organization and be responsible for the provision of user support services related with **town planning and building permits processes**.

Job Responsibilities

- Provide on-site and email assistance to users and guidance on system usage.
- Respond promptly to user inquiries.
- Support and transfer system knowledge to users.
- Provide timely information/advice regarding upcoming updates/upgrades.
- Execute system testing and confirm its quality.
- Update the User Manual and/or Administrator Manual.
- Keep the system in normal operation.
- Support users with business requirements.

Qualifications

- University degree in a field related to Architecture, Construction, Planning or Civil Engineering.
- Understanding of the town planning processes will be considered an advantage.
- Experience within a help desk or customer service role will be considered an advantage.
- Excellent knowledge of both English and Greek languages.

Skills & Competencies

- Strong communication and interpersonal skills.
- Strong presentation skills.
- Strong user support skills.
- Attention to detail.
- Ability to work independently and as a member of a project team.
- Ability to consistently meet project deadlines and SLA requirements.

Benefits

A competitive remuneration package including provident fund, life and medical insurance, as well as wellness benefits will be offered to the successful candidate, suited to and based on qualifications and experience.

Location & Working hours

Nicosia, 08:00 to 16:00 Monday to Friday

We are an equal opportunities employer.

How to Apply

Please use [this link](#) to access our E-recruitment System.

**About NetU**

NetU is a leading IT solutions and services organization in the Eastern Mediterranean region with offices in Cyprus and Greece. Since its founding in 1991, has been consistently selected by medium and large organizations to be their IT business partner, to help them achieve their corporate objectives and obtain a competitive advantage. By identifying ways to seamlessly integrate business processes and technology, NetU empowers its customers to reap the benefits of IT; whether investing for the first time, upgrading or optimizing existing systems. Cultivating co-operative rather than exclusive relationships with market leaders enables us to recommend and deliver the most solution, yielding the highest return. Today is recognized as a major Integrator in the region and has developed strong local and international activity. As such, it should come as no surprise that our customers include the largest and most successful organizations in the region.