



GIS Operational Support Consultant

Join an experienced team of GIS Specialists, focusing on the operational support of a large scale, mission critical information technology system of a public organization. You will be responsible specifically for the provision of operational support services related to GIS.

You will support system users who rely on the GIS platform for their operational tasks. This includes answering questions, training users on GIS tool usage, and assisting with workflows related to GIS functionality.

The role involves handling support tickets, testing, bug fixing, and reporting problems. You will also analyze support cases to identify patterns or recurring issues.

Qualifications

- Bachelor's degree in GIS, Geoinformatics, Geospatial Sciences, Geo-Engineering, Geology, or another closely related field.
- Higher diploma or certification in Geographical Information Systems (GIS) will be considered an advantage
- Experience in ESRI products and technologies will be considered an advantage
- Experience in a similar role will be considered an advantage
- Experience conducting user trainings will be considered an advantage
- Excellent knowledge of both English and Greek is a must

- **Skills & Competencies**
- Ability to understand and transform business processes and requirements into software
- Strong problem solving skills and ability to give optimal solutions
- Ability to communicate with customers and provide support
- Strong communication and interpersonal skills
- Strong writing and presentation skills
- Ability to communicate technical information to non-technical stakeholders and public officials
- Familiarity with planning systems, planning zone regulations, and local government procedures will be considered an advantage
- Understanding planning zone layers, land-use classifications, parcel data, and planning constraints will be considered an advantage
- Ability to interpret planning maps and regulatory GIS datasets

Benefits

A very competitive remuneration package including provident fund, life and medical insurance will be offered to the successful candidate, suited to and based on qualifications and experience.

How to Apply



Please use [this link](#) to access our E-recruitment System

About NetU

NetU is a leading IT solutions and services organization in the Eastern Mediterranean region with offices in Cyprus and Greece. Since its founding in 1991, has been consistently selected by medium and large organizations to be their IT business partner, to help them achieve their corporate objectives and obtain a competitive advantage. By identifying ways to seamlessly integrate business processes and technology, NetU empowers its customers to reap the benefits of IT; whether investing for the first time, upgrading or optimizing existing systems. Cultivating co-operative rather than exclusive relationships with market leaders enables us to recommend and deliver the most solution, yielding the highest return. Today is recognized as a major Integrator in the region and has developed strong local and international activity. As such, it should come as no surprise that our customers include the largest and most successful organizations in the region.